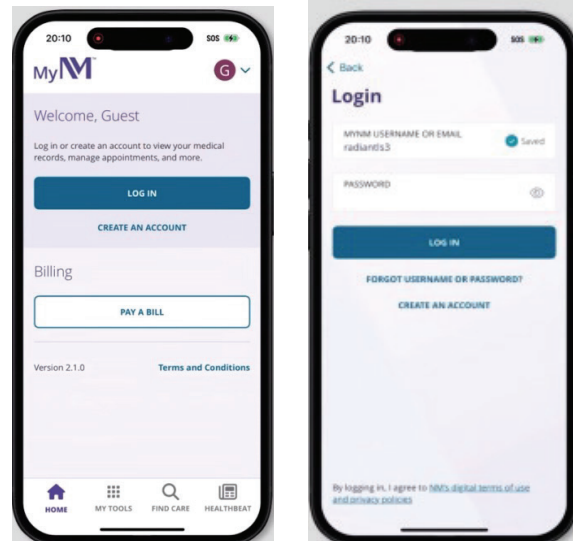


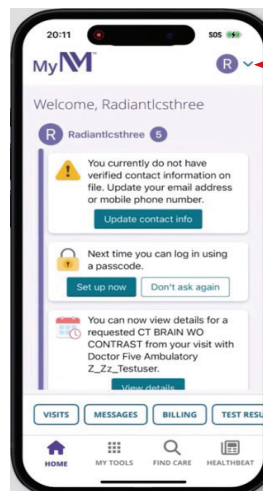
# How to View and Download Imaging in MyNM Mobile

In the MyNM app, you can view and download your imaging using your iOS device.

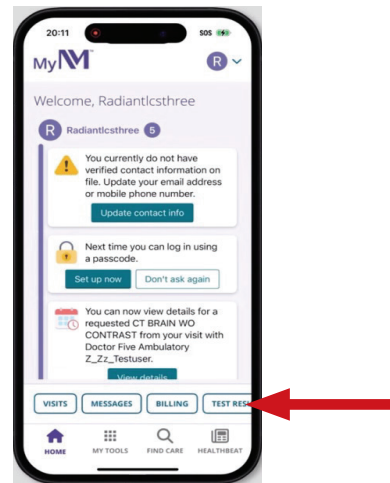
- 1 Go to the home screen of the **MyNM app**. Click **Log In** and enter your username and password.



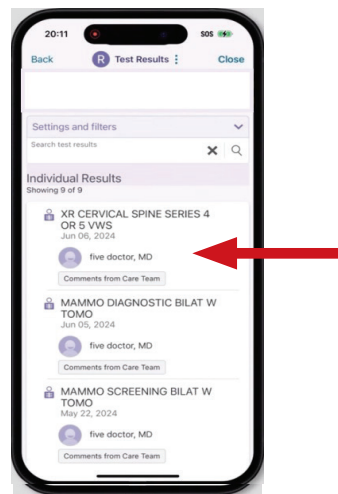
- 2 If you have proxy access to another person's account and are accessing imaging for that person, click on the drop-down arrow next to the round circle in the top right corner of the page. Select the name of the person whose images you want to view and download. Pay close attention to whose record you're in before you view and download any images.



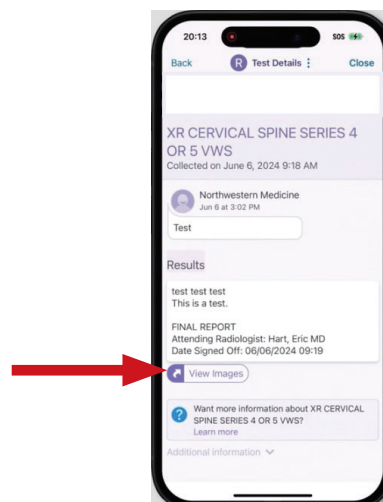
- 3 Go to the option bar at the bottom of the page and click **Test Results**.



- 4 In the Test Results window, click on the exam containing the desired images.

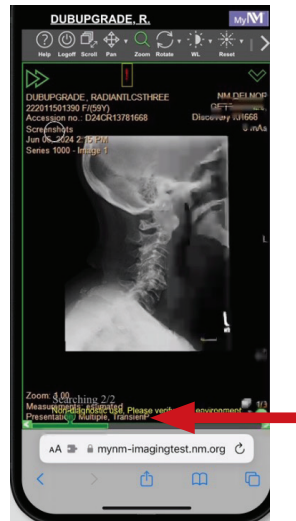


- 5 In the Test Details window, click **View Images**. This opens a new window displaying your images.

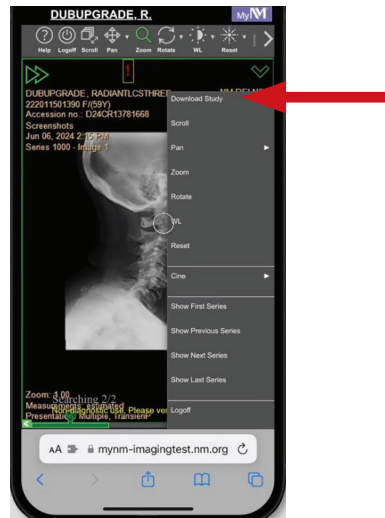


- 6 Scroll through the images using the **slide bar** at the bottom of the screen.

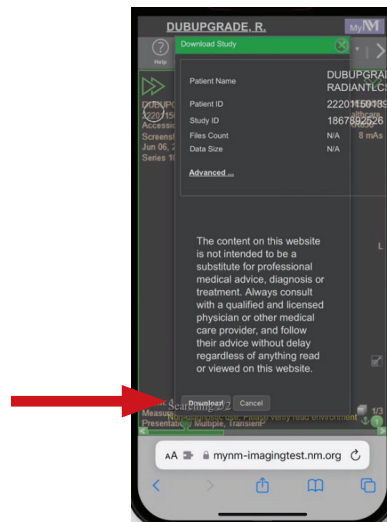
If you only want to view your images, you can stop here. If you would like to view another exam, you can go back to the Test Results window and select another exam to view. If you are downloading your studies to share with another Healthcare system, we recommend contacting them to determine the best method of sharing your health records.



- 7 To download the images, press your finger on the screen to get a pop-up menu. Then click **Download Study**.



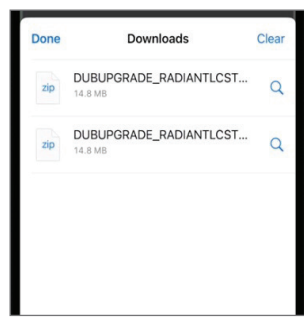
- 8 At the bottom of the Download Study window, click **Download**.



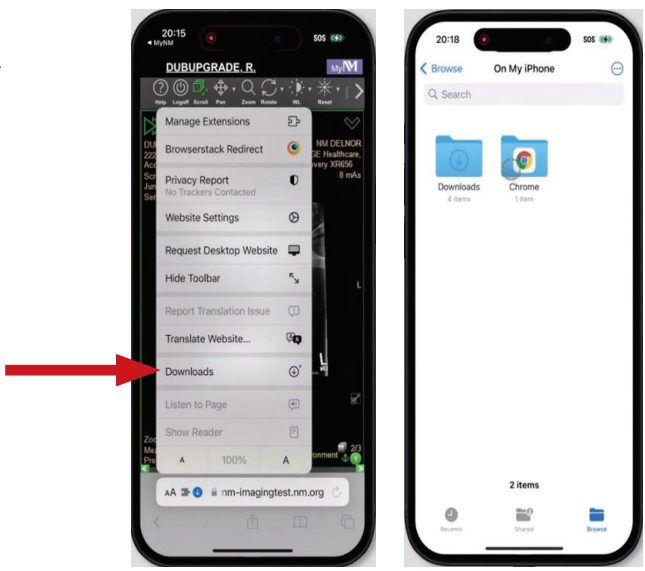
- 9 In the next window, the name of the study you have chosen to download is listed. If the correct study is listed, click **Download**.



- 10 When you see this screen, the images have been successfully downloaded. If you have more images to download for the same patient, click **Done** and go back to the Results screen to select the next study.



- 11 To view your downloads, click on **Downloads**. This will take you to your **Downloads** folder on your phone.



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If you want to view your images after downloading you will need a DICOM viewer to see the images on your iOS device, scan the QR code or visit the [Ambra ProViewer](#).

\*The Ambra ProViewer may not follow privacy laws on personal health information. By using it, you assume the risk of moving or sharing your images to non-Northwestern Medicine websites that provide a DICOM viewer.



If you need help viewing and downloading your imaging or have questions about your MyNM account, call the MyNM Help Desk at 855.HLP.MYNM (855.457.6966, TTY: 711).